Direct Travel

Welcome Direct 21

TRAVEL GUIDE

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"At Direct Travel one of our greatest attributes is our ability to offer truly flexible solutions to build every aspect of the traveler and travel management experience"



Our Direct2U mobile technology allows our travelers to easily manage air, car and hotel reservations, putting things like flight status updates, destination/airport guides, weather forecasts, and currency converters in the palm of their hand.

Realizing the vital role we play in our clients' duty of care and risk management programs, we added a critical "report your location" feature in Direct2U, allowing our travelers to instantly check in at specified intervals or after a crisis—giving you peace of mind.

FOCUS ON TRAVELER EXPERIENCE

Through the D2U mobile apps, Direct Travel delivers a superior digital experience that allows them to support their travelers at every stage of their journey.

"We chose Mantic Point because they make a very good partner. There's a willingness to fit into our box where other potential partners tended to be more rigid in their approach. We found Mantic Point to be very flexible and responsive to the ideas we brought to the table".



Darryl Hoover Chief Technology Officer



INTEGRATED DUTY OF CARE

Mobile, messaging and portal

The Direct2U mobile apps are seamlessly integrated in to the Direct Travel duty of care support service providing automated traveler alerts and impacted traveler reports for the travel manager.

GPS check in

Automated and ad-hoc reminders for the travelers to check in their location via the Direct2U mobile apps, updating the travel manager on their latest location in the Direct Travel portal.

"Direct Travel is commited to providing the tools our travelers and clients need to make the most of their trip and keep them safe" Darryl Hoover



INTEGRATED TRAVELER INVOICE & RETRIEVAL

Access financial information via mobile

Travelers can access important the financial information about all their trips anytime within the Direct2U apps. Each itinerary contains all the invoice information relating the the travelers trip including exchanges, fees and payment information.

Share past itinerary invoices

When they need to share the invoice for their trip Direct2U mobile app travelers can send a copy to their colleagues or expense solution with just a few clicks, making life easier when on the go.



POWERFUL ITINERARY MANAGEMENT

One location for all trip information

Multi-GDS and off GDS content combined into a single, consolidated itinerary delivered seamlessly to the travelers mobile app. Automatic trip updates for all trip segments means the Direct2U traveler always has the latest information they need.

Greater access, more control

Direct2U travelers have more control over their itinerary with self-serve features such as airline check in, GPS location, directions as well as adding in those important amendments such as meetings or restaurant reservations.



DOING MORE TO HELP

Airline check in and status

Direct2U mobile travelers recieve notifications on when its time for check in and updates on flight status for all of their flights.

Supporting the travel booker

Direct2U keeps the travel booker updated about the status of their travelers trips with automatic itinerary updates, flight status and risk alerts direct to their mobile app.



BUILDING ON SUCCESS

Even more to come;



Powered by Mantic Point technology, Direct2U is evolving to meet the needs of its clients and travelers. New services such as conversational interfaces and compliance messaging will keep the traveler engaged throughout their trip. Self-serve access to profile and booking will provide them with access to the tools they need wherever they are.



Start your journey now.

Find out how Mantic Point can help you delight your clients and travelers.

Contact us

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