



"When dealing with emergency situations the ability to quickly access on-demand, reliable data is key to supporting and protecting our travellers"



"Our VIMA<sup>™</sup> traveller tracking technology allows us to locate, communicate and support our travellers wherever they are. Having instant access to traveller itinerary data and premium travel risk intel means our support teams can focus on those travellers that need help and monitor situations to make sure they have all the assistance they need to stay safe."

# FOCUS ON TRAVELLER DUTY OF CARE

Through the VIMA<sup>™</sup> app powered by Mantic Point, Wings delivers a superior digital experience that allows them to support their travellers at every stage of their journey

"Mantic Point's technology helps us quickly locate and communicate with our travellers, proactively providing them with the support they need to stay informed and safe"



Tony Sofianos CEO



# POWERFUL ITINERARY MANAGEMENT

## One location for all trip information

VIMA<sup>™</sup> holds all the travellers bookings combined into a single, consolidated itinerary delivered seamlessly to the their mobile app. Automatic trip updates for all trip segments means the VIMA<sup>™</sup> traveller always has the latest information they need.

#### Greater access, more control

VIMA<sup>™</sup> travellers have more control over their itinerary with self-serve features such as airline check in, GPS location, directions as well as adding in those important amendments such as meetings or restaurant reservations.



## **INTEGRATED DUTY OF CARE**

### Mobile, messaging and portal

The VIMA<sup>™</sup> app is seamlessly integrated into the Wings duty of care service providing automated traveller alerts and impacted traveller reports for the travel manager. Two way messaging and GPS location means VIMA<sup>™</sup> provides the visibility and insight to travel risk management.

"Wings is commited to providing the tools our travellers and clients need to make the most of their trip and keep them safe"



Paul East COO UK, Europe & USA



# **DOING MORE TO HELP**

#### Airline check in and status

VIMA<sup>™</sup> travellers recieve notifications on when its time for check in and updates on flight status for all of their flights.

## Supporting the travel booker

VIMA<sup>™</sup> keeps the travel booker updated about the status of their travellers trips with automatic itinerary updates, flight status and risk alerts direct to their mobile app.

# 14.54 \$ 100% Image: Constraint of the state of the state

# **BUILDING ON SUCCESS**

#### Even more to come;



Powered by Mantic Point technology, VIMA<sup>™</sup> is evolving to meet the needs of its clients and travellers. New services such as conversational interfaces and compliance messaging will keep the traveller engaged throughout their trip. Self-serve access to profile and booking will provide them with access to the tools they need wherever they are.



## Start your journey now.

Find out how Mantic Point can help you support your clients and travellers.

#### **Contact us**

+44 (0)113 345 4564 info@manticpoint.com

